GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:659
ANSWERED ON:02.12.2015
Construction and Renovation of Post Offices
Nath Shri Chand;Patil Shri Chandrakant Raghunath;Ram Shri Vishnu Dayal

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of Head Post Offices and Sub-Post Offices in various States including Jharkhand and the number of permanent and temporary employees working therein, State-wise;

(b) whether there is a huge shortage of employees in these Post Offices;

(c) if so, the details thereof and the action taken by the Government in this regard;

(d) whether the importance of the Post Offices is declining due to availability of various kinds of communication mediums; and

(e) if so, the details thereof and the steps taken or propose to be taken to enhance the capacity of these Post Offices and maintain their utility?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

(a) The information is placed at Annexure-I.

(b) No, Madam.

(c) Whenever any post falls vacant, duties of such post are managed by redistribution and combination of duties for smooth delivery of postal services till the post is filled up. Filling up of vacancies is an on-going process as per the provisions contained in the Recruitment Rules.

(d) &(e) No, Madam. The department constantly reviews its products and services from the customer perspective and industry requirements and diversifies its product portfolio in order to provide efficient and customer oriented services and this has further enhanced the relevance of the post offices. The value added products and services such as Speed Post, e-Post, Business Post, Business and Express parcels including parcels of various e-Commerce companies are being offered and delivered through Post Offices. The ongoing IT project is enabling transactions related to Postal Life Insurance/ Savings Bank on the IT platform. Infact, the Department has rolled out Core Banking Solution (CBS) in 9181 Post Offices and ATMs have been installed at 125 locations. Like Banks, debit cards have been issued to Post Office Savings Bank customers. As on 31.3.2014, there were 30.86 crore Accounts of Small savings Schemes which have grown to 33.03 crore as on 31.3.2015.